Q1 2025 Accessibility Progress Report

Agenda and Meeting Minutes Essential | Public

CIVICPLUS

Accessibility Progress Report (APR)

Agenda and Meeting Minutes Essential | Public Facing
Report Completed 06/18/2025
By Jim Steffensmeier, Product Manager
Contact: Jimmy.steffensmeier@civicplus.com

Introduction

We published our Accessibility Conformance Report (ACR) based on Voluntary Product Accessibility Template (VPAT) v2.5 for this product in September 2024. We plan to publish a progress report every Quarter for next year.

This report presents the progress made by CivicPlus from January 2025 to March 2025.

To request alternate formats of our Accessibility Plan, Accessibility Conformance Report (ACR), Accessibility Progress Report (APR) or to any report accessibility related issues, contact the Product Manager Jim Steffensmeier.

Our Stance on Accessibility

CivicPlus is committed to facilitating accessibility and usability across all its digital products for people with disabilities. Our products are designed with accessibility as the backbone, and we add guardrails to keep user-added content within compliance as best we can.

Terms

The terms used in the Disposition information is as follows:

- Planned: The issue will be resolved

- Deferred: The issue will not be resolved

- In Progress The issue is currently under investigation

The terms used in the Remediation Timeline are defined as follows:

- Qn-YYYY: Quarter and Year for Planned Remediation

- Later: The remediation is not yet planned

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- Partially Supports: Some functionality of the product does not meet the criterion.

- Does Not Support: The majority of product functionality does not meet the criterion.

- Not Applicable: The criterion is not relevant to the product.

- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Remediation Roadmap Progress

We focused our remediation efforts on the following during the period stated above:

Criteria	Conformance Level	Workaround (if addressed with a viable workaround)	Remediation Timeline (if Partially Supports)
2.1.1 Keyboard	Does Not Support	Date picker does not support keyboard functionality; no workaround noted	In Progress - Later
2.1.2 No Keyboard Trap	Partially Supports	Tabbing may temporarily freeze but resumes if users keep pressing Tab	In Progress - Later
2.4.1 Bypass Blocks	Partially Supports	No workaround noted	In Progress - Later
2.4.3 Focus Order	Partially Supports	Tabbing may temporarily freeze but resumes with repeated Tab presses	In Progress - Later
2.4.4 Link Purpose (In Context)	Partially Supports	File type always clear, but unnamed attachments reduce clarity	In Progress - Later
4.1.2 Name, Role, Value	Partially Supports	Reset and Filter buttons lack tooltips; no workaround noted	In Progress - Later

1.4.3 Contrast (Minimum) (AA)	Partially Supports	Contrast insufficient on column titles; no workaround noted	In Progress - Later
1.4.12 Text Spacing (AA)	Partially Supports	Spacing may break depending on zoom or window size; no workaround noted	In Progress - Later
2.4.5 Multiple Ways (AA)	Partially Supports	Unclear if calendar page qualifies as second navigation method	In Progress - Later
2.4.7 Focus Visible (AA)	Partially Supports	Hard to determine position while tabbing through meeting list; date picker lacks keyboard focus	In Progress - Later
3.1.2 Language of Parts (AA)	Partially Supports	Language attribute appears in HTML packet but unclear on Public/Publish page	In Progress - Later

Additional Information

Provide any additional information regarding accessibility plans.

Items are being evaluated for remediation. Timeline TBD.

Legal Disclaimer

This APR is provided as a summary of our ongoing efforts to improve accessibility. It does not serve as a certification of compliance with any accessibility laws, regulations, or standards, including but not limited to Section 508 of the Rehabilitation Act, the Americans with Disabilities Act (ADA), or the Web Content Accessibility Guidelines (WCAG). Users should not rely solely on this report to assess their legal obligations or compliance.

CivicPlus shall not be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising out of or related to the use of, or reliance on, the information contained in this report. This includes any actions taken or not taken in connection with accessibility efforts based on the information provided.

Accessibility is an ongoing process, and CivicPlus is committed to continuous improvement. This report may be updated periodically to reflect the most current information available. Customers should ensure they are reviewing the most recent version of the report.

For further information or to discuss the contents of this accessibility progress report, please contact [internal contact info].

By reviewing this report, you acknowledge and agree to the terms of this disclaimer.