



Q1 2025 Accessibility Progress Report

Municode Codification | Self-Publishing Software | Public

Accessibility Progress Report (APR)

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By Jim Steffensmeier, Product Manager

Contact: Jimmy.steffensmeier@civicplus.com

Introduction

We published our Accessibility Conformance Report (ACR) based on Voluntary Product Accessibility Template (VPAT) v2.5 for this product in September 2024. We plan to publish a progress report every Quarter for next year.

This report presents the progress made by CivicPlus from January 2025 to March 2025.

To request alternate formats of our Accessibility Plan, Accessibility Conformance Report (ACR), Accessibility Progress Report (APR) or to any report accessibility related issues, contact the Product Manager [Jim Steffensmeier](#).

Our Stance on Accessibility

CivicPlus is committed to facilitating accessibility and usability across all its digital products for people with disabilities. Our products are designed with accessibility as the backbone, and we add guardrails to keep user-added content within compliance as best we can.

Terms

The terms used in the Disposition information is as follows:

- **Planned:** The issue will be resolved
- **Deferred:** The issue will not be resolved
- **In Progress** The issue is currently under investigation

The terms used in the Remediation Timeline are defined as follows:

- **Qn-YYYY:** Quarter and Year for Planned Remediation
- **Later:** The remediation is not yet planned

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Remediation Roadmap Progress

We focused our remediation efforts on the following during the period stated above:

Criteria	Conformance Level	Workaround (if addressed with a viable workaround)	Remediation Timeline (if Partially Supports)
1.1.1 Non-text Content	Partially Supports	Logos/icons/books are exceptions; no workaround noted	In Progress - Later
1.3.1 Info and Relationships	Partially Supports	Customizations responsibility of user; no workaround noted	In Progress - Later
1.3.2 Meaningful Sequence	Partially Supports	Nav arrows out of sequence; no workaround noted	In Progress - Later
2.4.1 Bypass Blocks	Does Not Support	No bypass blocks for table of contents; no workaround noted	In Progress - Later
2.4.2 Page Titled	Does Not Support	No page titles; no workaround noted	In Progress - Later
2.4.3 Focus Order	Partially Supports	Content not toggleable after selecting page nav arrows; no workaround noted	In Progress - Later
2.5.3 Label in Name	Does Not Support	Needs alt text/tooltips for icon buttons; no workaround noted	In Progress - Later
3.1.1 Language of Page	Does Not Support	Language attributes missing; no workaround noted	In Progress - Later
3.3.2 Labels or Instructions	Partially Supports	Missing ARIA labels; no workaround noted	In Progress - Later
4.1.2 Name, Role, Value	Partially Supports	Missing ARIA labels; no workaround noted	In Progress - Later

1.4.10 Reflow (AA)	Does Not Support	Horizontal + vertical scrolling required on mobile; no workaround noted	In Progress - Later
1.4.13 Content on Hover or Focus (AA)	Partially Supports	Missing hover effect + focus styling; no workaround noted	In Progress - Later
2.4.7 Focus Visible (AA)	Partially Supports	Focus not always visible; no workaround noted	In Progress - Later
2.5.8 Target Size (Minimum) (AA)	Partially Supports	First/last buttons + checkbox don't meet min size; no workaround noted	In Progress - Later
3.1.2 Language of Parts (AA)	Does Not Support	Language attributes missing; no workaround noted	In Progress - Later

Additional Information

Provide any additional information regarding accessibility plans.

Items are being evaluated for remediation. Timeline TBD.

Legal Disclaimer

Add Legal Disclaimer here.

The information provided in this APR is intended solely for general informational purposes. The content is designed to inform customers about the progress CivicPlus has made regarding accessibility updates to our products and services, but it does not constitute legal advice or a guarantee of compliance with any specific accessibility standards or laws.

This APR is provided as a summary of our ongoing efforts to improve accessibility. It does not serve as a certification of compliance with any accessibility laws, regulations, or standards, including but not limited to Section 508 of the Rehabilitation Act, the Americans with Disabilities Act (ADA), or the Web Content Accessibility Guidelines (WCAG). Users should not rely solely on this report to assess their legal obligations or compliance.



CivicPlus shall not be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising out of or related to the use of, or reliance on, the information contained in this report. This includes any actions taken or not taken in connection with accessibility efforts based on the information provided.

Accessibility is an ongoing process, and CivicPlus is committed to continuous improvement. This report may be updated periodically to reflect the most current information available. Customers should ensure they are reviewing the most recent version of the report.

For further information or to discuss the contents of this accessibility progress report, please contact [internal contact info].

By reviewing this report, you acknowledge and agree to the terms of this disclaimer.