



Q1 2025 Accessibility Progress Report

Municode Codification | Online Code Hosting | Public

Accessibility Progress Report (APR)

Municode Codification | Online Code Hosting | Public Facing Areas

Report Completed 06/18/2025

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Introduction

We published our Accessibility Conformance Report (ACR) based on Voluntary Product Accessibility Template (VPAT) v2.5 for this product in September 2024. We plan to publish a progress report every Quarter for next year.

This report presents the progress made by CivicPlus from January 2025 to March 2025.

To request alternate formats of our Accessibility Plan, Accessibility Conformance Report (ACR), Accessibility Progress Report (APR) or to any report accessibility related issues, contact the Product Manager [Jim Steffensmeier](#).

Our Stance on Accessibility

CivicPlus is committed to facilitating accessibility and usability across all its digital products for people with disabilities. Our products are designed with accessibility as the backbone, and we add guardrails to keep user-added content within compliance as best we can.

Terms

The terms used in the Disposition information is as follows:

- **Planned:** The issue will be resolved
- **Deferred:** The issue will not be resolved
- **In Progress** The issue is currently under investigation

The terms used in the Remediation Timeline are defined as follows:

- **Qn-YYYY:** Quarter and Year for Planned Remediation
- **Later:** The remediation is not yet planned

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

Remediation Roadmap Progress

We focused our remediation efforts on the following during the period stated above:

Criteria	Conformance Level	Workaround (if addressed with a viable workaround)	Remediation Timeline (if Partially Supports)
1.1.1 Non-text Content	Partially Supports	Dialogs announced at end of page even when inactive; no workaround provided	In Progress Q3-2025
1.3.1 Info and Relationships	Partially Supports	General support for headers, but additional tags needed; no workaround provided	In Progress Q3-2025
2.1.1 Keyboard	Partially Supports	"Select all" works for checkboxes; individual checkboxes cannot be selected. No workaround for other items (sort, secondary search button, show changes modal, version history sidebar close, PDF viewer icon buttons)	In Progress Q3-2025
2.4.3 Focus Order	Partially Supports	No workaround noted; notification dialog and print modal sequence needs improvement	In Progress Q3-2025

3.1.2 Language of Parts	Does not Support	No workaround provided	In Progress Q3-2025
4.1.3 Status Messages	Partially Supports	Printing message announced correctly; search result count not announced; no workaround provided	In Progress Q3-2025

Additional Information

Provide any additional information regarding accessibility plans.

Images, Graphics, and Tabular Matter (IGTM)

Not conforming to WCAG 2.2 AA; requires customer input for meaningful alt text. *In Progress* as CivicPlus collaborates with customers.

Archived Material (CodeBank, OrdBank)

Not remediated as they are for reference only. No active remediation planned for archives — focus is on newly published/live content.

MuniDocs

Customer responsibility for accessibility of uploaded documents.

Legal Disclaimer

Add Legal Disclaimer here.

The information provided in this APR is intended solely for general informational purposes. The content is designed to inform customers about the progress CivicPlus has made regarding accessibility updates to our products and services, but it does not constitute legal advice or a guarantee of compliance with any specific accessibility standards or laws.

This APR is provided as a summary of our ongoing efforts to improve accessibility. It does not serve as a certification of compliance with any accessibility laws, regulations, or standards, including but not limited to Section 508 of the Rehabilitation Act, the Americans with Disabilities Act (ADA), or the Web Content Accessibility Guidelines (WCAG). Users should not rely solely on this report to assess their legal obligations or compliance.

CivicPlus shall not be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising out of or related to the use of, or reliance on, the information contained in this report. This includes any actions taken or not taken in connection with accessibility efforts based on the information provided.



Accessibility is an ongoing process, and CivicPlus is committed to continuous improvement. This report may be updated periodically to reflect the most current information available. Customers should ensure they are reviewing the most recent version of the report.

For further information or to discuss the contents of this accessibility progress report, please contact [internal contact info].

By reviewing this report, you acknowledge and agree to the terms of this disclaimer.